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SurfControl – Cyber Patrol 7.6

1. Product functionality overview

Key strengths and weaknesses

The straightforward interface combined with clear setup options gives the child carer the possibility to easily implement and enforce his preferences. The extended reporting facilities give the child carer a complete overview of the performed Internet activities.

Supported platforms and languages

Type	Client	Server	Service				
Platforms	Win95	Win98	WinME	Win2k	Win03	WinNT	WinXP
	Vista	Linux	MacOS				
Protocols / Applications	browser	instant msg	chat	e-mail	news	file transfer	peer2peer
	VoIP	Stream					
Languages User Interface	Czech	Danish	Dutch	English	Estonian	Finnish	French
	German	Greek	Hungarian	Italian	Latvian	Lithuanian	Maltese
	Polish	Portuguese	Slovak	Slovenian	Spanish	Swedish	
Languages Filtering Criteria	Czech	Danish	Dutch	English	Estonian	Finnish	French
	German	Greek	Hungarian	Italian	Latvian	Lithuanian	Maltese
	Polish	Portuguese	Slovak	Slovenian	Spanish	Swedish	

Scores given by the User Reference Group

Test domain	Score 2007	Average all tools	Best tool	Score 2006
(Un)installing and updating the tool	2,0	2,3	2,8	2,5
Tailoring and monitoring the filtering	3,0	2,5	3,2	2,9

Scores of the Lab tests

Test domain	Score 2007	Average all tools	Best tool	Score 2006
Local language support	2,0	2,8	4,0	2,0
Effectiveness for kids	2,5	2,3	4,0	2,5
Effectiveness for adolescents	2,5	2,0	2,5	2,5
Effectiveness for kids (porn only)	2,5	2,5	4,0	2,5
Effectiveness for adolescents (porn only)	3,0	2,5	3,5	3,0
Security Integrity	4,0	2,9	4,0	4,0

Test experiences of the Lab tests

Installing the tool	Score
Separate profile per user	Possible to choose between a default profile applicable to all users and a separate profile per user. The profile can also be linked to the Windows user account.
Group profiles	No
User-friendly user interface	High
Help-function	Yes, extended local help file. Online resources available.
Software updates	Choice between automatic and manual update
Tailoring the filtering	Score
Default policies	Yes
Predefined content categories	Yes
Content categories adjustable	No, but the level of filtering can be adapted
White/black list for URLs	White and black list
White/black list for keywords	White and black list
Monitoring the filtering	Score
User informed in advance about filtering and/or monitoring	No
Blocking message	Yes
Reporting	Yes, list with visited/blocked web sites, category and date available. More detailed reports can be created.
Effectiveness of the filtering	Score
Web ICRA filtering	No ICRA-based filtering
Instant Messaging	Yes
Chat	Yes
Email	N/A
Newsgroup	Yes

File Transfer Protocol	Yes
Voice over IP	N/A
Streaming media	N/A
Peer-to-peer	Yes, application can be blocked

2. Remarks

Installing the tool

Cyber Patrol offers two possibilities to set up profiles. The first one consists of a default profile that automatically applies to all users on the computer. The second possibility consists of a unique profile per user that can be linked to the Windows user account.

3. Key changes compared to the product tested in 2006

No key changes noted.